

# ‘Protecting victims: good practice examples and interventions’

An Introduction:  
what the Istanbul convention says

# 'SUBJECTS'

REMEMBER WHO IT IS ABOUT

REMEMBER WHAT THIS IS ABOUT

REMEMBER WHY ITS BEING DONE

# Chapter IV – Protection and support

## Art 18-28

Protection and support go together ...

- part of protection is support

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# General Obligations

Legislative or other measures are to be taken to protect **all** victims and to ensure appropriate mechanisms are in place to provide for **effective co-operation** between all relevant state agencies (including the judiciary, public prosecutors, law enforcement agencies, local and regional authorities) as well as with NGOs and other relevant entities.

# Both short and longer term measures:

- Information – adequate and timely
- Shelters – sufficient and accessible;
- Telephone help lines – state-wide, 24/7, free of charge;
- Appropriate, easily accessible rape crisis centre;
- legal and psychological counselling;
- access to health care and social services;

# 'recovery'

services facilitating recovery from violence, such as:

- legal and psychological counselling,
- financial assistance,
- housing,
- education and training,
- assistance in finding employment.

# And more...

- professionals need to be trained
- specialised services for women and their children
- adequately resourced
- rights and needs of child-witnesses are emphasised
- third party reporting is encouraged
- professionals should not be stopped from reporting by confidentiality rules